



**CITY OF CLEMSON  
UTILITY  
BILLING**

**CITY OF CLEMSON  
1250 Tiger Blvd Ste 2  
CLEMSON, SC 29631-2661**

**OFFICE HOURS 8:00 AM TO 5:00 PM  
MONDAY THRU FRIDAY  
(864) 653-2035**

**BILLING ADMINISTRATION  
Services and Charges  
Effective July 1, 2023**

The City's water and wastewater customers are billed monthly with payment due 15 days from the date of the bill.

Payment options include cash, personal check (multiple and third party checks are not accepted), Visa, Mastercard, Discover and American Express cards (processing fee applies). Bank draft is available for permanent residents of the City. A night depository is available at City Hall for payment of utility bills after office hours. A website is available for service and payments at [www.clemsoncity.org](http://www.clemsoncity.org). Pay by phone call 855-713-4264 (fees apply).

**Returned Check Policy**

A \$30 fee is charged for all returned checks.

**MONTHLY SERVICE CHARGES**

**Water: Inside City Limits**

Customer Charge	\$ 12.88 (per month)
Volume Charges	\$ 4.02 (per 1,000 gallons)
Irr. Customer Charge	\$ 1.40 (per month)

**Wastewater: Inside City Limits**

Customer Charge	\$ 20.75 (per month)
Volume Charge	\$ 5.59 (per 1,000 gallons)

**Water: Outside City Limits**

Customer Charge	\$ 19.32 (per month)
Volume Charge	\$ 7.64 (per 1,000 gallons) 190% of prevailing inside city rate
Irr. Customer Charge	\$ 2.10 (per month)

**Wastewater: Outside City Limits**

Customer Charge	\$ 31.13 (per month)
Volume Charge	\$ 10.62 (per 1,000 gallons) 190% of prevailing inside city rate

**Stormwater**

Residential	\$6.00 (per month)
Commercial	\$18.00 (per month)

(OVER PLEASE)

## POLICIES

### Security Deposit

New customers must complete a utility service agreement prior to water and wastewater service being provided. The following security deposits are required.

Residential (owner)	\$ 75
Residential (non-owner)	\$ 150

### Administrative Fee

A non-refundable \$25 administrative fee is due upon completion of the utility service agreement.

### Transfer Fee \$25.00

Due upon completion of transfer agreement

### Landlord Rollover Program Fee \$25.00

Must be enrolled in the program prior to rollover.

### Disconnect for Non-Payment Fee

When services are discontinued for non-payment, a \$35 disconnect fee, plus payment in full of past due balances, is required.

### Unauthorized Water Usage Fee \$50.00

## OTHER WATER & WASTEWATER CHARGES

### Tap Fees

Water Tap Charges:	Inside	Outside
3/4" meter	\$ 1000	\$ 1200
3/4" irrigation meter	\$ 600 - existing customer	
	\$ 400 - time of tap	

### Wastewater Tap Charges:

4" tap	\$ 1200
6" tap	\$ 1400

Tap and Impact fees apply whether City is completing the work or the developer. Impact fees are assessed on all new construction that require water and wastewater taps.

Water Impact \$ 800

Wastewater Impact \$ 2500

Commercial fees depend on meter size. Larger meters carry higher fees. Please contact the Utilities Department. Tel: 864-653-2046

## NON-WATER & WASTEWATER IMPACT FEES

### Residential

Police	\$ 60
Sanitation	\$ 140
*Recreation	\$ 200

\*(Exemptions: Determined upon application for building permit)

### Non-Residential

Police – Based on Square Footage

## OTHER CITY SERVICES

### Garbage and Trash Disposal

Residential Roll-A-Waste Carts are distributed by the Office of Public Works to new single-family dwellings for a monthly fee of \$15.00 and \$15.00 for each additional pickup per week which is charged on the utility bill. A schedule for weekly pick-up in your area is also available. Trash disposal is provided on request. Tel. 864-653-2053. Commercial Sanitation Fee determined by Office of Public Works at 653-2053

### Emergency 911 Services

If you have an emergency of any kind and need help, dial 911 on your touch-tone telephone.